

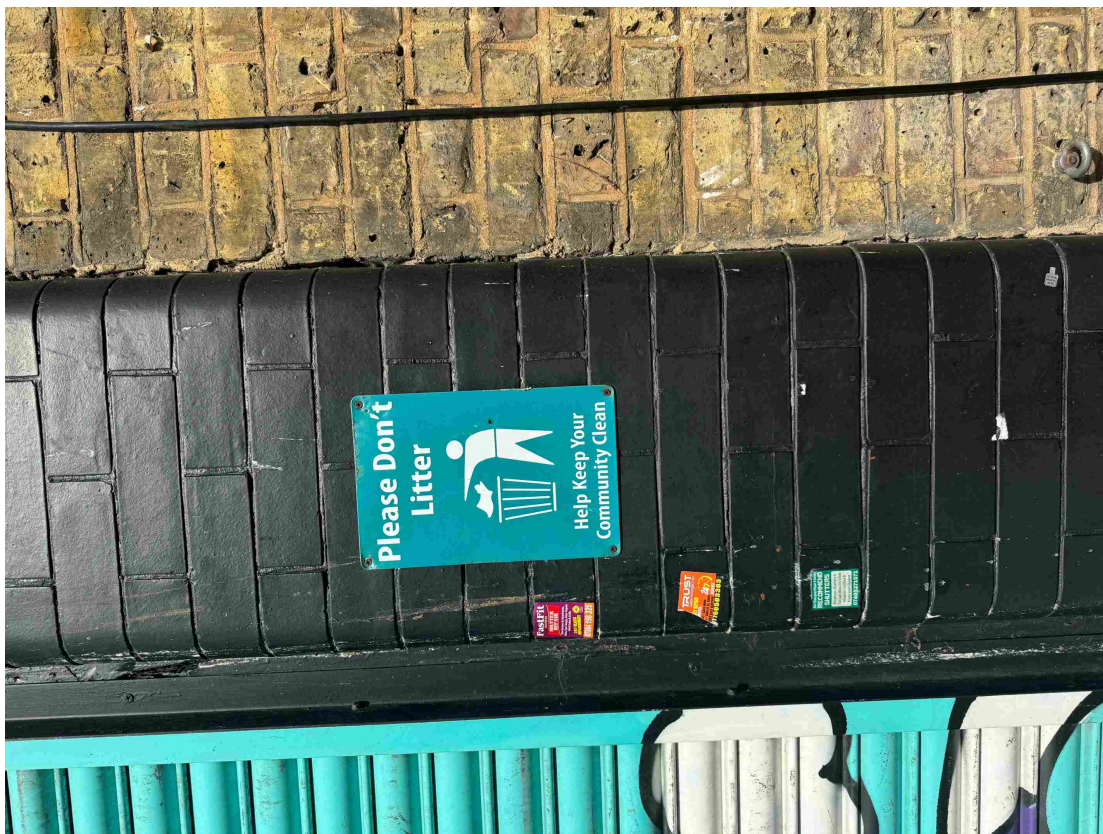
Additional Papers

Tuesday, 13 August 2024

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POLITE NOTICE

**Please do not
Congregate outside
of this premises**

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FRUIT TEA REG | £ 4.99 ILGE £5.79

- . Mango
- . Pineapple
- . Passion fruit
- . Blueberry
- . Lychee
- . Watermelon
- . Kiwi
- . Green Apple
- . Strawberry

CHOICE OF POPPING BALLS

- . Green Apple
- . Mango
- . Lychee
- . Passion Fruit

MILK TEA I £ 4.99 ILGE £5.79

- . Brown Sugar Fluffy Cheesecake
- . Lotus Twist
- . Original Brown Sugar
- . White Lotus Twist
- . Brown Sugar Crème Brûlée
- . Brown Sugar Milk
- . Matcha Crème Brûlée

CHOICE OF MILK

Whole, Oat, Almond, Soy

DRINKS

- . Redbull | £2.00
- . Coke | £1.95
- . Fanta | £1.95
- . Shani | £1.95
- . Water | £1.95
- . Tropical Vibes | £1.20
- . Sun Magic Orange Juice | £1.95
- . Sun Magic Apple Juice | £1.95

GELATO SCOOPS

1 SCOOP £2.50

2 SCOOP - £4.50

- . Candy Floss
- . Salted Caramel
- . Cornish Vanilla
- . Lemon Crunch
- . Cookies and Cream
- . Pistachio
- . Mango
- . Bubblegum
- . White Chocolate and Raspberry
- . Strawberry
- . Tripple Chocolate

EXTRAS

- . Custard - £1.50
- . Chocolate Custard - £1.50
- . Whipped Cream - £1.00
- . Extra Sauce - £0.50
- . Extra Crumbs - £0.50
- . Sort Serve Ice Cream - £3.00
- . Popping Balls £0.75
- . Brown Sugar Tapioca £1.00

MILKSHAKES

REG £5.00 | LRG £6.00

Oreo, Lotus Biscoff, Twix, Snickers, Daim, M&M's Crispy, Skittles, Vanilla, Banana, Hershey's Cookie & Cream, Strawberry, Mango Lassi, White Lion, Mars Bars, Kinder Bueno, Ferrero Rocher, Maltesers, Kit Kat, M&M's Peanut, Crunchie, Reese's, Nutella, After Eight, Milky Bar, Milky Way, Kinder Bueno White, Millions Bubblegum, Millions Strawberry

GELATO SHAKES - £6.00

- . Bubblegum Gelato Shake
- . Cookies and Cream Gelato
- . Salted Caramel Gelato Shake
- . Pistachio Gelato Shake
- . Candyfloss Gelato Shake
- . Mango Gelato Shake
- . White Chocolate Raspberry
- . Lemon Crunch Gelato Shake

CAKE SHAKES - £7.50

- . Pink Fusion
- . Rainbow Delight
- . Heavenly Red Velvet
- . Blissful Brownalicious
- . Divine Jammy Coconut
- . Chocolate Fudge Royal
- . Caramel Tart Temptation
- . White Chocolate Caramel

SUNDAES - £4.29

- . Brown Sugar Sundae
- . Millions Bubblegum
- . Lotus Swirl Sundae

CHEESECAKES - £4.00

- . Lotus Biscoff Cheesecake
- . Oreo Cheesecake

SLICE CAKES - £4.00

- . Victoria Sponge
- . Caramel Tart
- . Apple Crumble - £4.50
- . Chocolate Fudge
- . Red Velvet

Ice Cream or Vanilla Custard sold separately.

SMOOTHIES - £4.85

- . Mango Dream
- . Pineapple Sunset
- . Strawberry Fantasy

WAFFLES £7.50

CANADIAN MAPLE SYRUP

Fresh Waffle lightly dusted with cinnamon powder and drizzled with maple syrup.

HAZELNUT FANTASY WAFFLE

Fresh waffle with crushed Ferrero Rocher and nut pieces drizzled with Nutella sauce and sprinkled with shavings..

OREO CRUSH

Fresh waffle with oreo crushed pieces smothered with warm white chocolate & milk chocolate sauces and sprinkled with shavings.

THE ORIGINAL

Fresh Waffle served with slices of strawberry, drizzled with luxurious warm white chocolate and strawberry sauces and sprinkled with shavings.

STRAWBERRYTELLA WAFFLE

Fresh waffle topped with perfectly sliced strawberries topped with warm Nutella sauce complemented by a sprinkle of milk chocolate shavings

WHITE KINDERELLA WAFFLE

Fresh waffle with kinder bueno white pieces topped with warm white chocolate sauce and sprinkled with shavings

FOOD ALLERGY NOTICE

Please be advised that food prepared here may contain the following ingredients: milk, eggs, wheats and nuts. Please contact us for more details. Menu items and their prices are subject to change without any notice.

BISCOFF BLAST

Fresh waffle with Lotus Biscoff biscuit pieces topped with mouthwatering warm biscoff sauce and sprinkled with shavings.

BANOFFEE BONANZA WAFFLE

Fresh waffle topped with fresh banana slices & chocolate chips drizzled with toffee and milk chocolate sauces wit a dash of shavings on top.

KINDERELLA WAFFLE

Fresh waffle with kinder bueno pieces topped with warm Nutella sauce and sprinkled with shavings.

BANANA STRAWBERRY DREAM WAFFLE

Fresh waffle topped with slices of fresh strawberries and bananas, coated with warm milk and white chocolate sauces and sprinkled with shavings.

NUTELLA WAFFLE

Fresh waffle smothered with Nutella and sprinkled with milk chocolate shavings

☎ 02082923254

📍 88 Bruce Grove, Tottenham, London, N17 6uz

📱 @miktreatz 📧 @miktreatz 📧 @mik_treatz 📧 @miktreatz

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MIK Treatz

Menu



MILK CAKES - £6.95

- . Lotus Biscoff
- . Oreo
- . Kinder Bueno
- . Pistachio
- . Red Velvet

TIRAMISU - £5.40

- . Pistachio
- . Lotus Biscoff
- . Original
- . Oreo

CREPE - £7.50

CANADIAN MAPLE SYRUP

Freshly made Crepe lightly dusted with cinnamon powder and drizzled with maple syrup sauce.

BANOFFEE

Freshly made Crepe served with fresh banana slices and drizzled in warm white chocolate sauce.

NUTELLA

Freshly made crepe smothered with warm Nutella and topped with crushed nuts.

BANANA STRAWBERRY

Freshly made Crepe served with fresh banana and strawberry slices drizzled with luxurious warm white chocolate sauce.

OREO CREPE

Freshly made crepe with oreo crushed pieces smothered with warm white chocolate & milk chocolate sauces and sprinkled with shavings

CROFFLES - £7.50

- . Lotus & White Chocolate
- . Nutella
- . Oreo

COOKIE DOUGHS - £7.50

- . Milk Chocolate
- . White Chocolate
- . Oreo
- . Red Velvet
- . Terry's Orange
- . Lotus Biscoff

Served with either:

- . Ice Cream · Whipped Cream

SLUSHY FLAVOURS

REG £2.50 LRG £3.50

- . Lemon and Lime
- . Pina Colada
- . Sky Juice

SCHOOL CAKES - £4.00

- . Pinkalicious
- . Whitelicious
- . Bubblegum Soda
- . Jammy Coconut
- . Brownalicious
- . Rainbowlicious
- . White Chocolate Caramel

Ice Cream or Vanilla Custard sold separately.

CANADIAN MAPLE SYRUP

Freshly made Crepe lightly dusted with cinnamon powder and drizzled with maple syrup sauce.

FERRERO ROCHER

Freshly made Crepe served with Ferrero Rocher chocolate smothered in luxurious warm chocolate sauce and topped with chopped nuts.

LOTUS BISCOFF

Freshly made Crepe smothered with warm Lotus Biscoff spread and topped with crushed biscoff biscuits.

Served with either:

- . Ice Cream · Whipped Cream

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MIK Treatz Customer Congregation Management Policy

Policy Overview

At MIK Treatz Ltd., we strive to provide a welcoming and enjoyable environment for all our customers while maintaining respect for our neighbours and the surrounding community. To minimize disruptions and ensure the safety and comfort of everyone, this policy outlines the procedures for staff to advise customers against congregating outside the shop and on the nearby streets.

Purpose

The purpose of this policy is to manage customer behavior around our premises, particularly with regard to gathering in groups outside the shop or on nearby streets. This is to prevent potential disturbances, ensure smooth pedestrian traffic, and maintain good relationships with our neighbours.

Scope

This policy applies to all staff members at MIK Treatz Ltd., who are responsible for politely and effectively communicating with customers about the importance of not congregating outside the shop or on nearby streets, specifically Forest Gardens N17 and Bruce Grove N17.

Importance of Managing Congregation

Community Relations: Large groups of people congregating outside the shop can cause noise and disrupt the daily lives of local residents and businesses. We aim to be considerate neighbours by minimizing any potential disturbances.

Safety and Security: Congestion on the streets can pose safety risks, including obstruction of sidewalks, difficulty for emergency services, and potential altercations. Reducing congregation helps maintain a safe environment.

Business Image: A well-managed exterior reflects positively on MIK Treatz Ltd., showing that we care about our community and prioritize the well-being of both our customers and our neighbours.

Customer Communication Procedures

Proactive Communication:

Polite Reminders: When customers are placing orders or picking up their desserts, staff should politely remind them to avoid congregating outside the shop and on nearby streets. A simple message such as, "We kindly ask that you enjoy your treats without gathering outside to help us keep the area safe and pleasant for everyone," can be effective.

Signage: Clear and visible signs will be placed near the entrance of the shop, reminding customers to avoid gathering in groups outside the premises and encouraging them to keep the sidewalks clear.

Addressing Congregation:

Observing Groups: Staff should be attentive to groups of customers who begin to gather outside the shop. If a group forms, staff should approach them in a friendly manner and gently remind them of the policy.

Suggested Alternatives: Offer alternatives to customers, such as nearby parks or seating areas, where they can enjoy their desserts without causing disruption. For example, "If you'd like to stay and chat, there's a lovely park just a short walk away."

Handling Challenging Situations:

Polite Persistence: If customers are resistant to moving, staff should remain polite but persistent, reiterating the importance of not blocking the sidewalk or disturbing the neighbourhood.

Escalation: If a group refuses to comply or becomes disruptive, the situation should be escalated to the manager on duty. The manager may then decide whether further action is needed, such as contacting local authorities if necessary.

Staff Training:

Customer Service: Staff will receive training on how to communicate this policy effectively, ensuring they can handle conversations with customers calmly and courteously.

Conflict Resolution: Training will also cover techniques for de-escalating situations where customers may be reluctant to comply with the policy.

Responsibilities

Staff Members:

Proactively communicate with customers about the importance of not congregating outside the shop.

Address any instances of congregation politely and follow the procedures outlined in this policy.

Report any significant issues or repeated problems to the store manager.

Managers:

Support staff in enforcing this policy and provide guidance in challenging situations.

Monitor the effectiveness of the policy and suggest improvements if needed.

Maintain communication with local authorities or community representatives as necessary to ensure compliance with local regulations.

Community Relations

Maintaining positive relationships with our neighbours is a priority. This policy is designed to minimize any inconvenience to local residents and businesses. Feedback from the community is welcome, and we are committed to addressing any concerns that may arise.

Policy Review

This policy will be reviewed regularly to ensure it remains effective and appropriate for maintaining a safe, pleasant environment around MIK Treatz Ltd. Any updates will be communicated to all staff members promptly.

Thank you for helping us keep our community safe and comfortable for everyone.

MIK Treatz Ltd. Management

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MIK Treatz Street Litter Collection Training

Attendee (Staff)	Apologies	Date	Time
Sumaya		01/07/2024	18:00
Saacid		03/07/2024	18:00
	Qays		18:00
Farhiya		01/07/2024	18:00
Hana		01/07/2024	18:00
Khadar		01/07/2024	18:00
Ishak (Manager)		01/07/2024	18:00
	Sabrina (Manager)		18:00
Yahya		03/07/2024	18:00
Abdirahman (Manager)		01/07/2024	18:00
Fajar		03/07/2024	18:00
Mustafa		03/07/2024	18:00
Fadumo		03/07/2024	18:00
	Zubair		18:00

The Training will be carried out by Khalid and will demonstrate the litter picking process which will required to be done by all staff now and not only the manager which till now have been doing so.

This process is a requirement from the business daily.

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MIK Treatz Ltd. Litter Picking Policy

Policy Overview

At MIK Treatz Ltd., we believe in being active members of our community and contributing to a cleaner, more pleasant environment for everyone. As part of our commitment to social responsibility, this policy outlines the expectations and procedures for staff members regarding litter picking on Forest Gardens N17 and Bruce Grove N17. Regular cleaning will take place at 8:00 PM and 2:00 AM when the shop closes.

Objective

To maintain the cleanliness of the surrounding areas by ensuring that litter is picked up daily, contributing to the overall well-being of the community and enhancing the image of MIK Treatz Ltd. as a responsible and caring business.

Importance of a Cleaner Community

Health and Safety: Keeping the streets clean reduces health hazards, prevents pest infestations, and ensures that the community is a safe place for everyone.

Environmental Impact: Proper litter disposal helps protect the environment, reduces pollution, and conserves local wildlife habitats.

Community Pride: A clean community fosters pride among residents and businesses, leading to a stronger sense of belonging and community spirit.

Business Image: A clean environment reflects positively on MIK Treatz Ltd., showing our customers that we care about the community and are dedicated to maintaining a welcoming area around our business.

Litter Picking Procedures

Scheduled Times:

8:00 PM: All staff members will conduct a litter pick on Forest Gardens N17 and Bruce Grove N17. This will help ensure the streets are clean during peak evening hours.

2:00 AM: After closing the shop, staff will conduct a final litter pick on both streets to maintain cleanliness overnight.

Other than the times specified staff members will clean areas immediately outside the premises once every hour.

Areas to be Cleaned:

Forest Gardens N17: Staff should cover the area in front of and surrounding the shop, ensuring all visible litter is collected.

Bruce Grove N17: Staff should extend their cleaning to the adjoining street, focusing on any litter that may have been dropped by customers or passersby.

Equipment Provided:

Litter Pickers: Each staff member will be provided with a litter picker for safe and effective collection of waste.

Gloves: Protective gloves will be available to ensure hygiene and safety during the litter picking process.

Bags: Garbage bags will be provided for the collection of litter, to be disposed of in the appropriate waste bins after each session.

Reporting:

Damage or Hazards: Any significant littering issues, damage, or hazards noticed during the litter pick should be reported to the store manager immediately for further action.

Supplies: Staff should inform the manager if any supplies (gloves, bags, etc.) are running low.

Safety Guidelines:

Visibility: Staff members must wear high-visibility vests during litter picking, especially during the 2:00 AM session, to ensure they are visible to passing vehicles and pedestrians.

Sharp Objects: If any sharp or hazardous objects are found, do not pick them up directly. Report the location to the store manager for appropriate disposal by a professional service.

Teamwork: Litter picking should be done in pairs for safety, particularly during the late-night session.

Staff Responsibilities

Participation: All staff members are expected to participate in the litter picking duties as part of their daily responsibilities.

Punctuality: Ensure that the litter picking is carried out promptly at 8:00 PM and 2:00 AM.

Community Engagement: Be courteous to members of the public during the litter picking and encourage them to help keep the streets clean.

Enforcement

Failure to adhere to this policy may result in disciplinary action, as maintaining a clean environment is essential to our business's values and operations.

Review and Feedback

This policy will be reviewed periodically to ensure it meets the needs of the business and community. Staff feedback is encouraged to improve the effectiveness of our litter picking efforts.

Thank you for your cooperation and commitment to keeping our community clean and safe.

MIK Treatz Management

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MIK Treatz Litter Collection/Cleaning Schedule

<u>Street</u>	<u>Time</u>	<u>Staff member</u>	<u>Signature</u>
Forest gardens	8PM		
Forest gardens	2AM		
Bruce grove	8PM		
Bruce grove	2AM		

Please use the litter picker provided to pick all the rubbish off the streets in the named roads above in the purple bags and leave them on the street between the hours 21:00 – 23:00.

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From: info@miktreatz.com
To: [Peter Mayhew](#)
Subject: Fwd: Public waste bin
Date: 20 June 2024 15:48:51

Sent from my iPhone

Begin forwarded message:

From: Mustafe Mohamed <info@miktreatz.com>
Date: 8 August 2021 at 04:34:51 BST
To: enquiries.haringey@veolia.com
Subject: Public waste bin

Hi,

I am writing to request a public bin outside of my property in Bruce grove. I am a tenant at 88 Bruce grove, i have a business here and unfortunately there isn't a public bin nearby which is resulting to people littering outside my property and nearby streets. This is very frustrating, not only is it affecting my business but as a whole contributing to the defacement of the nearby area.

Due to the severity of this case i am resulted to voluntarily pick the litter with my hands every evening. I firmly believe a bin is needed and will without a doubt reduce litter on the road and nearby area. Please look in to my case and advise me accordingly.

Kind regards

Mr Mohamed

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From: [Mustafe Mohamed](#)
To: [Peter Mayhew](#)
Subject: Fwd: LBH/11417521
Date: 20 June 2024 15:47:51

Please see below email.

From: Haringey, Enquiries <enquiries.haringey@veolia.com>
Sent: Monday, August 23, 2021 3:50:40 PM
To: Info@miktreatz.com <Info@miktreatz.com>
Subject: Fwd: LBH/11417521

Dear Mr Mohamed,

**Regarding installing a litter bin outside your premises, our
reference: LBH/11417521- 88 Bruce Grove N17 6UZ**

Thank you for your email. Having visited and inspected the location, I agree that installing a litter bin nearby will be beneficial for improving the overall street cleanliness of the area. We have now referred your request to the Council for further consideration.

Should you have any further queries/complaints please do not hesitate to contact us on 020 8885 7700 between 8.30am to 5.30pm (Monday – Friday) or alternatively via email at enquiries.haringey@veolia.co.uk

Regards

Freddie Baidoo
Street Cleansing Village Manager
United Kingdom

t: +44 (0)208 885 7700

e: enquiries.haringey@veolia.com

Contract House, Ashley Road Depot, Ashley Road | London N17 9AZ

www.veolia.co.uk

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PREMISES

MIK Treatz

PROPOSED SET OF CONDITIONS

The following set of conditions is agreed between the applicant and the police, subject to the application being granted at a hearing. The Police maintain their representation on the grounds of the hours applied for.

1. Appropriate induction training shall be undertaken with all relevant staff to cover appropriate subjects for their role including:

- a. The prevention of Public Nuisance
- b. Fire safety & emergency evacuation procedures

All training shall be recorded and training records made available on request to an authorised officer of the Licensing Authority or the Police.

2. The premises shall maintain an incident log of written reports written at the time of the incident or as near to as is reasonable practicable. These shall be kept for a minimum of 12 months and made available to the police and any authorised officer of the licensing authority on request. Records shall be maintained of the following:

- a. Any complaint against the premises in respect of any of the licensing objectives
- b. Any and all crimes reported at the premises
- c. All ejections of patrons
- d. Any incident of disorder
- e. Any fault in the CCTV system

All written reports and registers shall be regularly checked by a senior representative of the Premises Licence Holder'

3. The delivery of hot food and drinks sold as Late Night Refreshment shall only be made to a residential or business address, where the customer uses that address as an official place of residence or their recognised designated place of work. The delivery of hot food or drinks shall not be made or completed in a public place (on the street, in a park, by the bus stop, etc.).
4. The venue shall maintain a CCTV system. The CCTV system shall continually record whilst the venue is open for licensable activities and / or when customers remain on the premises. All recordings shall be time & date-stamped, maintained for a 31-day period and be made available to the Police or authorised officer of the licensing authority upon request. The CCTV system shall:
 - a. Cover all entry and exit doors both inside and outside and floor areas.
 - b. Cameras shall give an overview of the whole premises
 - c. Be capable of visually confirming the nature of the crime committed

- d. Enable frontal identification of persons entering in any light condition.
 - e. Operate under existing light levels within and outside the premises
 - f. Be regularly maintained by a suitably qualified person to ensure continuous quality of image capture and retention.
5. Sufficient competent persons should be authorised by the premises licence holder to provide the Police with downloaded CCTV data (footage and / or images) in an appropriate recorded format (usually to a disc, memory stick or data file sent electronically) when formally requested to do so. The authorised person(s) should be sufficient to enable such data to be obtained by the police or Authorised Officer of the Licensing Authority within a reasonably practical time of a formal request being made. If this format is non-standard (i.e. manufacturer proprietary) then the manufacturer should supply the replay software to ensure that the footage can be replayed by the police on a standard computer.
 6. Sufficient competent persons should be authorised by the premises licence holder to ensure that at all times the premises is open to the public, a member of staff is available to show the Police, when formally requested to do so, any images / footage from CCTV system with a minimum of delay.
 7. A Zero Tolerance Policy towards the use, possession and supply of illegal drugs shall be adopted and enforced.
 8. After 23.00 daily, a minimum of 2 members of staff shall be present at all times whilst the premises remain open.
 9. A fire risk assessment shall be conducted and regularly reviewed. In-line with the Fire Risk Assessment:
 - a. Fire extinguishers are installed in accordance with the recommendations of the fire risk assessment.
 - b. Emergency lighting is installed in accordance with the recommendations of the fire risk assessment.
 - c. All emergency exits are marked on the premises plan.
 10. The number of persons accommodated at any one time (excluding staff) shall not exceed 30 persons
 11. Deliveries to the premises, related to the permissible Licensable Activities, shall not take place between the hours of 21.00 and 09.00
 12. The premises licence holder shall ensure that the area immediately outside the premises is regularly cleared of litter including smoking-related litter and cleared of litter at the end of each session, to the satisfaction of the Licensing Authority.
 13. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
 14. Telephone contact details for the premises shall be provided to residents and the Responsible Authorities on request.
 15. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the



premises and area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

16. All external doors to the premises shall remain closed after 23.00 except for entrance and egress, to prevent noise escaping from the premises.
17. No alcohol shall be stored at the premises
18. All refuse and bottles shall be disposed of in bins quietly so as not to disturb local residents. There shall be no disposal of glass bottles outside between 21:00 and 07:00.
19. Staff shall actively discourage patrons from congregating around the outside of the premises and pay particular attention to those congregating on Forest Road and move them to the front of the premises. Any customers leaving the premises to smoke will be directed to smoke outside the front of the premises and not on the Forest Road side of the building.
20. Alcohol shall not be brought onto the premises by customers.

Updated: Peter Mayhew – 11/08/2024

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